



Quality Policy

Our vision is to maintain and improve the company position as a reputable supplier of Waterwall products, building Anchors and services to the market sector that we supply. The company is aware of the importance of its customers and by fully understanding needs and expectations plans to exceed those requirements wherever possible.

The company is registered to BS EN ISO 9001 and our quality management system conforms to this standard

Business will be conducted in an ethical and professional manner, satisfying applicable statutory and regulatory requirements.

Senior management are totally committed to quality system and ensure that the resources needed for the quality management system are available and the system processes achieve their planned results.

A policy for continual improvement is in place and quality objectives are set throughout the business, as relevant, and these together with the quality policy are reviewed at least annually at the management review meeting.

As part of our continual improvement philosophy working partnerships have been developed with major suppliers.

Authorised by: Peter James

Position:
Managing Director

A handwritten signature in black ink, appearing to read "Peter James", is written over a large, light blue circular stamp or watermark.

Date: 01/09/2016

The quality policy has been communicated and explained to employees and is available to relevant interested parties.